

Placement Finding Process via the All Wales Frameworks

All 4C's and Framework signatory Local Authorities commit to using the IPM process to commission independent sector placements. Below is a hypothetical example of what the process looks like. Authority processes may vary regarding authorisation of a search but the search (tender) process via CCSR is contractual and should be observed by each Authority with the exception of same day emergencies.

Step 1: Allocated Case Managing Social Worker

Prepares Placement Request and Care Plan for Senior Manager / Panel to agree to search for a Looked After placement. Agreement to need for accommodation required before search starts.

Stage 1 Consider all viable internal placements. If no internal or Inter Authority placement match is available the need for an independent placement is considered by Senior Managers / Panel. If Independent Provider searches are agreed progress to Step 2.

Step 2:	Step 3:	Step 4:	Step 5: Case Managing
Placement Finder	Placement	Placement	Social Worker
	Finder	Finder	(Placement Decision
			` Maker)
Use the CCSR to create a placement search (tender)	At the close of the search (tender)	Send the best matched	Assess the placement options identifying the
for a specific placement type eg short term foster	compile provider responses;	placement offers to the Placement	best match for the child.
placement.	review matching documents and	Decision Maker for consideration.	It is good practice to involve the child or young
All of the Framework	conduct a short-		person where appropriate.
Providers, specific to the search type, receive the e-	listing exercise.	Timeline for return to be specified as	When a match is
invitation to offer a	Short-listing	placements will	identified a placement
placement.	exercise should assess	be 'held' by providers during	planning meeting should be arranged and progress
The search will have a	matching	this process.	to Step 8.
specified closing date and time. The optimum search	considerations with the needs		If none of the offers are
time to find a good match is	and outcomes of		suitable the
48 - 72 hours. Searches	the child as		Placement Decision
open for 24 hours or less receive fewer options and	detailed in the IPM placement		Maker informs the Placement Finder who
may not be as good a match	request and care		may send through
as possible.	plan.		remaining offers from the
The quality of the information			providers
provided on the child's			
needs, allows providers to make best informed			
matching decisions at this			
stage.			

Stage 2	Does the Placement Decision Maker need more information on particular placement		
	If so these questions should be put to Provider to enable match.		
	If a match is identified a placement planning meeting should be arranged and		
	progress to Step 8.		
	If they decide that none of these placements are appropriate, ensure the reasons are		
	documented and communicated back to the provider to aid future development of placements.		

Step 6: Placement Finder & Placement Decision Maker

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If there is no match, and subject to approval from Stage 2, Placement Finder repeat Steps 2-5 for Non Framework Providers for a Spot Purchase.

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Step 7: Case Managing Social Worker to reconsider specific placement type required to meet child's needs and the care plan.

Return to Step 1 if necessary.

Placement Confirmation Process

Once the best matched placement is selected the Case Managing Social Worker should as the Placement Decision Maker communicate their decision back to the Placement Finder to formally confirm the successful placement via CCSR and inform those who have been unsuccessful why their placement was not a match.

The process then should follow as below:

STAGE 4	Is the proposed fee correct? Check to confirm the fee is not higher than the
	published Framework prices for the provider and includes available discounts.

Step 8:	Step 9:
Placement Finder	Contracts Officer
Placement should be confirmed with the	Individual Placement Contract (FIPC) should be
provider by accepting the tender on CCSR	completed and signed by both the local authority
and detailing the appropriate placement start	and the provider.
date. Basic Award Information completed.	IPC exchanged electronically using the CCSR.
Internal Notification sent to Contracts Officer.	Contract review dates recorded.

Search Content Tips

- ✓ Good quality paperwork focussed on the child's *current needs* assists matching and maximises placement options. *Focus content on the information needed to identify well matched carers and a stable placement*. Focus on the child not parents/family.
- ✓ Give a balanced pen picture of the child that helps carers consider what they could offer to make a difference to that child's life.
- ✓ Be specific when discussing behaviours rather than use a phrase that could represent a range eg physical aggression: could be a push or repeated punching.
- ✓ Give context to behaviour triggers eg when with peers will.. when frightened will..

Search Process Tips

- ✓ Only search for one placement type at a time for clarity and to get best response from providers.

 Multiple searches make providers reluctant to commit to hold a placement if the Care Plan is unclear and may deter offers.
- ✓ Optimise search results by *searching for minimum 48 72 hours*; anything less will limit the options returned.
- ✓ Completing *unnecessary multiple searches* can label a child as hard to place and negatively impact placement options. Invest time in making each search clear, focussed, informative and timely to achieve the best outcomes for that child.
- ✓ Avoid searches 'to see what's out there...' This clogs up the system, creates unnecessary work for providers and creates a poor perception of commissioners.

For additional support and guidance on how to best use the Placement Finding Process in your Local Authority contact 4Cs@rctcbc.gov.uk.

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